



Instrumentation Northwest, Inc.
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Kirkland, WA 98033
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Instrumentation Northwest, Inc.
4620 Northgate Blvd., #170
Sacramento, CA 95834
916-922-2900

DECONTAMINATION AGREEMENT

In commitment to environmental safety standards, *Instrumentation Northwest, Inc.* will require certification of decontamination for any water pumping, sampling or testing equipment for repair, up-grading or rental returns. **INW will not assume the responsibility for accepting equipment which does not pass an initial sight and odor examination, even though a certificate may be provided with the product.**

INW has no facility for cleansing contaminated equipment, nor a process or means for disposing of such equipment. If equipment is received at INW that fails our initial sight and odor exam, and which obviously needs to be cleansed and decontaminated, the equipment will be immediately returned at the customer's expense. If rental products fail an initial examination, they will be returned--at the renter's expense--for cleansing and decontamination. The renter will also incur the daily rental rate for each day the equipment is in their possession. **INW will make no exceptions to this policy.**

CLEANSING AND DECONTAMINATION PROCEDURES

Our pressure transducers and portable and dedicated sampling units are designed to make decontamination as easy as possible. To decontaminate, simply hand wash the system or use a pressure washer to clean the outside surfaces of the system. To decontaminate the Happy Hose!, either back flush the Happy Hose! with Alconox detergent (Liquinox, TSP or equivalent product) and warm water (100 degrees Fahrenheit maximum) via the discharge port, or simply pump the Alconox (or equivalent solution) as you would normally pump fluid with the pump. Rinse with deionized water. The transducers can be handwashed with Alconox and warm water, not greater than 100 degrees Fahrenheit maximum, then rinsed with deionized water. **All parts of the rental or RMA equipment, including cables, hoses, pumps and transducers, must be cleaned prior to return to INW.**

If RMA's are not approved within 30 days from evaluation date, equipment will be returned and evaluation charges will apply.

QUESTIONS

Please contact INW with any questions you may have about this policy: **Technical Services Manager**
PH: 425-822-4434
FAX: 425-822-8384

Please review the limited warranty policy on your equipment prior to sending your equipment to INW. The limited warranty does not apply to lack of performance caused by abrasive materials, corrosion due to aggressive fluids, mishandling or misapplication.

Equipment Name _____

Serial Number _____ Date _____

Company Name _____

Address _____

City _____ State _____ Zip Code _____

Signature _____ Printed _____